



# University College of Osteopathy

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## ***Our Fundraising Promise***

We raise money for our charitable work from the public, and will ensure that we do so honestly and properly.

### **We Are Committed to High Standards**

- ↻ We will do all we can to ensure that fundraisers, volunteers and fundraising contractors working with us to raise funds comply with the Code and with this Promise
- ↻ We will comply with the law including those that apply to data protection, health and safety and the environment

### **We Are Honest and Open**

- ↻ We will tell the truth and will not exaggerate
- ↻ We will do what we say we are going to do
- ↻ We will answer all reasonable questions about our fundraising activities and costs. Please contact us, visit our website or see our Annual Report if you require further details

### **We Are Clear**

- ↻ We are clear about who we are, what we do and how your gift will be used
- ↻ Where we make a promotional agreement with a commercial company, we will make clear how much of the purchase price we receive
- ↻ We will give a clear explanation of how you can make a gift and amend a regular commitment

### **We Are Respectful**

- ↻ We will respect the rights, dignities and privacy of our supporters and beneficiaries
- ↻ We will not put undue pressure on you to make a gift and if you do not want to give or wish to cease giving, we will respect your decision
- ↻ If you tell us that you don't want us to contact you in a particular way we will not do so

### **We Are Fair and Reasonable**

- ↻ We will take care not to use any images or words that cause unjustifiable distress or offence
- ↻ We will take care not to cause unreasonable nuisance or disruption

### **We Are Accountable**

- ↻ If you are unhappy with anything we've done whilst fundraising, you can contact us to make a complaint
- ↻ We have a complaints procedure, a copy of which is available on request.

Contact Us: [theprincipal@uco.ac.uk](mailto:theprincipal@uco.ac.uk)